



Waikato Health System Plan

Delivering the Waikato District Health Board
Strategy;
Healthy people. Excellent care

Waikato Strategic Planners Network 29 June 2018



Healthy people. Excellent care



- Vision and mission reflect:
 - ✓ People empowered to live healthy lives and to stay well and;
 - ✓ Quality, safe, efficient, and effective services delivered around the needs of people.
- 6 strategic imperatives
- Under each imperative are our priorities

Our Priorities



- Radical improvement in Māori health outcomes by eliminating health inequities for Māori
- Eliminate health inequities for people in rural communities
- Remove barriers for people experiencing disabilities
- Enable a workforce to deliver culturally appropriate services



- Deliver timely, high quality, safe care based on a culture of accountability, responsibility, continuous improvement, and innovation
- Prioritise fit-for-purpose care environments
- Early intervention for services in need
- Ensure appropriate services are delivered to meet the needs of our populations at all stages of their lives



- Utilise the expertise of communities, providers, agencies, and specialists in the design of health and care services
- Provide care and services that are respectful and responsive to individual and whānau needs and values
- Enable a culture of professional cooperation to deliver services
- Promote health services and information to our diverse population to increase health literacy



- Live within our means
- Achieve and maintain a sustainable workforce
- Redesign services to be effective and efficient without compromising the care delivered
- Enable a culture of innovation to achieve excellence in health and care services



- Build close and enduring relationships with local, national, and international education providers
- Attract doctors, nurses, and allied health staff to the Waikato through high quality training and research
- Cultivate a culture of innovation, research, learning, and training across the organisation
- Foster a research environment that is responsive to the needs of our population



- Incorporate te Tiriti o Waitangi in everything we do
- Authentic collaboration with partner agencies and communities
- Focus on effective community interventions using community development and prevention strategies
- Work towards integration between health and social care services

- Priorities guide our actions
- Underpin everything we do
- No delivery objectives specified yet
- Current lack of clarity on strategic investments and roadmap
- No change to strategy - strategic imperatives and priorities continue



Health System Plan

- A 10 yr action plan to deliver on Waikato DHB Strategy
- Strategy identifies transformative & significant change
 - System approach, people/whanau centred
 - Investment in prevention and early intervention
- Complex system challenges
- Uses other existing DHB planning processes
 - Clinical Service Plans
 - Service strategies e.g. mental health & addictions, HOP
 - Care in the Community Plan (CCP)
 - Ki te Taumata o Pae Ora



System challenges

Population growth and aging	↑ 21% over 20 yrs, 84,000 people. Urbanised. 46%↑ Maori vs 16%↑ non-Maori
Rurality	Largest DHB rural pop
Amenable risk and long term conditions	LTCs account for 80% early deaths Above ave obesity rates Maori 2.7x more likely to die from amenable reasons
Social inequity and deprivation	Ruapehu, Waitomo and Sth Waikato – highest % living in low socio-economic areas. High risk factors.
Acute demand	Maori 33% higher rate of ED attendance
Hospitalisation rates	12% increase in surgical and medical compared to 4% overall in past 5 yrs
Hospital capacity	Extra 440 beds by 2030
GP access	35% GPs intend to retire in next 10 yrs; unmet need
Financial performance	Deficit operating position forecast

Working environment

- Siloed planning
- Acute demand pressures requires operational investment
- Building hospitals will not address wellness
- Highly devolved health system – leverage?
- Co-design, co-production as principles
- Organisational autonomy and loyalty vs alliances and shared responsibility
- Accountability, responsibility, authority?



Health System Plan

- Sector engagement – wananga, focus grps, interviews, stakeholders
- Direction setting
- Scope includes enablers (e.g. info mgt, ICT, workforce, processes)
- Objectives to focus activity
- Detailed LTIP to be developed



Healthy People. Excellent Care.

Enable us all to manage our health and wellbeing
Provide excellent care through smarter, innovative delivery

Core Values

Give and earn respect – Whakamana

Listen to me talk to me – Whakarongo

Fair play – Mauri Pai

Growing the good – Whakapakari

Stronger together - Kotahitanga

Strategic Imperatives

Health equity for high need populations / Oranga

Safe, quality health services for all / Haumaru

People centred services / Manaaki

Effective and efficient care and services / Ratonga a iwi

Centre of excellence in learning, training, research and innovation / Pae taumata

Productive partnerships / Whanaketanga

Strategic Priorities

Radical improvement in Maori health outcomes by eliminating health inequities for Maori

Deliver timely, high quality, safe care based on a culture of accountability, responsibility, continuous improvement, and innovation

Utilise the expertise of communities, providers, agencies, and specialists in the design of health and care services

Live within our means

Build close and enduring relationships with local, national, and international education providers

Incorporate te Tiriti o Waitangi in everything we do

Eliminate health inequities for people in rural communities

Prioritise fit-for-purpose care environments

Provide care and services that are respectful and responsive to individual and whanau needs and values

Achieve and maintain a sustainable workforce

Attract doctors, nurses, and allied health staff to the Waikato through high quality training and research

Authentic collaboration with partner agencies and communities

Remove barriers for people experiencing disabilities

Early intervention for services in need

Enable a culture of professional cooperation to deliver services

Redesign services to be effective and efficient without compromising the care delivered

Cultivate a culture of innovation, research, learning, and training across the organisation

Focus on effective community interventions using community development and prevention strategies

Enable a workforce to deliver culturally appropriate services

Ensure appropriate services are delivered to meet the needs of our populations at all stages of their lives

Promote health services and information to our diverse population to increase health literacy

Enable a culture of innovation to achieve excellence in health and care services

Foster a research environment that is responsive to the needs of our population

Work towards integration between health and social care services

Health System Plan

Objective

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Action

Operating Principles

Themes for objectives

- Accelerate new models of care that will eliminate inequities particularly for Maori
- Promote continuous service improvements as the future model of care is implemented.
- Future proof the system with the flexibility, capacity and capability to meet the expected demand from population growth, aging and complexity



Opportunities

- Intersectoral collaboration to address population risk factors – lifestyle changes (smoking, obesity, activity, alcohol etc)
- Build on services integrated across different sectors
- Healthy towns
- Support to the public e.g. access to info, technology

